

At Percy Hedley School, we are very lucky to have a supportive and committed parent/carer population that we are privileged to work in partnership with

Sometimes, albeit very rarely, things may go wrong in that relationship. This document is for those times, which we are certain will never arise for the vast majority of our parents and carers

We believe it's important to

- Work in partnership with parents to support their child's learning
- Create a safe, respectful, and inclusive environment for pupils, staff, and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff, through the Staff Code of Conduct, and pupils, through our Behaviour Policy

This Code of Conduct aims to help the schoolwork together with parents by setting guidelines on appropriate behaviour

We use the term 'parents' in this document to refer to

- Anyone with parental responsibility for a pupil
- Anyone caring for a child, such as grandparents or child-minders

We expect parents, carers and other visitors to

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Work with us when appropriate to correct their own child's behaviour, or those in their care, where it could lead to conflict, aggression or unsafe conduct in school
- Approach the right member of school staff to help resolve any issues of concern

